

Appendix 1: Place Survey Analysis

Section 1: National indicator scores

The table below provides an overview of Cherwell's results in relation to county, regional and national averages.

Red shading indicates performance worse than county, regional and national performance. Green shading indicates performance better than county, regional and national performance.

National Indicator or survey question		Is good performance a high or low score?	Cherwell District Council	Oxfordshire County Average *	South East Average	Is Cherwell better or worse than SE average?	England Average	Is Cherwell better or worse than England average?
NI 1	% who agree that their local area is a place where people from different backgrounds get on well together	High	75.0	81.0	78.9	Worse	76.4	Worse
NI 2	% who feel they belong to their immediate neighbourhood	High	56.8	59.0	58.3	Worse	58.7	Worse
NI 3	% who have been involved in decisions that affect the local area in the past 12 months	High	13.3	15.2	14.2	Worse	14.0	Worse
NI 4	% who agree that they can influence decisions in their local area	High	31.1	30.1	28.2	Better	28.9	Better
NI 5	% who are satisfied with their local area as a place to live	High	83.8	86.5	82.8	Better	79.7	Better
NI 6	% who have given unpaid help at least once per month over the last 12 months	High	26.6	28.6	24.8	Better	23.2	Better
NI 17	% who think that anti-social behaviour is a problem in their local area	Low	13.0	14.0	16.2	Better	20.0	Better
NI 21	% who agree that the police and other local public services are successfully dealing with anti-social behaviour and crime in their local area	High	26.8	27.5	26.2	Better	26.3	Better
NI 22	% who agree that in their local area parents take enough responsibility for the behaviour of their children	High	33.4	35.5	30.9	Better	29.6	Better

National Indicator or survey question		Is good performance a high or low score?	Cherwell District Council	Oxfordshire County Average *	South East Average	Is Cherwell better or worse than SE average?	England Average	Is Cherwell better or worse than England average?
NI 23	% who think there is a problem with people not treating each other with respect and consideration in their local area	Low	25.3	24.0	28.1	Better	31.2	Better
NI 27	% who agree that the police and other local public services seek people's views about anti-social behaviour and crime in their local area	High	24.5	24.7	23.7	Better	24.8	Worse
NI 37	% who feel informed about what to do in the event of a large-scale emergency	High	17.8	19.1	15.5	Better	15.3	Better
NI 41	% who think that drunk and rowdy behaviour is a problem in their local area	Low	21.0	23.8	26.6	Better	29.0	Better
NI 42	% who think that drug use or drug dealing is a problem in their local area	Low	23.0	23.5	24.4	Better	30.5	Better
NI 119	% who say their health is good or very good	High	78.2	80.6	79.3	Worse	75.8	Better
NI 138	% people aged 65 and over who are satisfied with both home and neighbourhood	High	90.2	88.3	85.5	Better	83.9	Better
NI 139	% who think that older people in their local area get the help and support they need to continue to live at home for as long as they want to	High	32.3	29.0	28.4	Better	30.0	Better
NI 140	% who would say that they have been treated with respect and consideration by their local public services in the last year	High	74.9	77.0	75.8	Worse	72.4	Better
-	% strongly or tend to agree that local council provides value for money	High	36.6	37.9	34.4	Better	33.2	Better
-	% very or fairly satisfied with how council runs things	High	52.8	51.2	47.0	Better	45.5	Better

* County figures may be subject to minor change as the Department for Communities and Local Government is reviewing some data.

Section 2: National indicator scores included within the county local area agreement

National Indicator or survey question		Is good performance a high or low score?	Cherwell District Council	Oxfordshire County Average *	South East Average	Is Cherwell better or worse than SE average?	England Average	Is Cherwell better or worse than England average?
NI 5	% who are satisfied with their local area as a place to live	High	83.8	86.5	82.8	Better	79.7	Better
NI 6	% who have given unpaid help at least once per month over the last 12 months	High	26.6	28.6	24.8	Better	23.2	Better
NI 21	% who agree that the police and other local public services are successfully dealing with anti-social behaviour and crime in their local area	High	26.8	27.5	26.2	Better	26.3	Better
NI 140	% who would say that they have been treated with respect and consideration by their local public services in the last year	High	74.9	77.0	75.8	Worse	72.4	Better

* County figures may be subject to minor change as the Department for Communities and Local Government is reviewing some data.

Section 3: National indicator scores – position in national rank

National Indicator or survey question		Is good performance a high or low score?	Cherwell District Council	Rank (out of 201 districts nationally where 1 is the top and 201 the bottom)
NI 1	% who agree that their local area is a place where people from different backgrounds get on well together	High	75.0	156
NI 2	% who feel they belong to their immediate neighbourhood	High	56.8	157
NI 3	% who have been involved in decisions that affect the local area in the past 12 months	High	13.3	118
NI 4	% who agree that they can influence decisions in their local area	High	31.1	40
NI 5	% who are satisfied with their local area as a place to live	High	83.8	114
NI 6	% who have given unpaid help at least once per month over the last 12 months	High	26.6	74
NI 17	% who think that anti-social behaviour is a problem in their local area	Low	13.0	70
NI 21	% who agree that the police and other local public services are successfully dealing with anti-social behaviour and crime in their local area	High	26.8	98
NI 22	% who agree that in their local area parents take enough responsibility for the behaviour of their children	High	33.4	82
NI 23	% who think there is a problem with people not treating each other with respect and consideration in their local area	Low	25.3	94
NI 27	% who agree that the police and other local public services seek people's views about anti-social behaviour and crime in their local area	High	24.5	97
NI 37	% who feel informed about what to do in the event of a large-scale emergency	High	17.8	60
NI 41	% who think that drunk and rowdy behaviour is a problem in their local area	Low	21.0	53
NI 42	% who think that drug use or drug dealing is a problem in their local area	Low	23.0	88
NI 119	% who say their health is good or very good	High	78.2	86
NI 138	% people aged 65 and over who are satisfied with both home and neighbourhood	High	90.2	35
NI 139	% who think that older people in their local area get the help and support they need to continue to live at home for as long as they want to	High	32.3	78
NI 140	% who would say that they have been treated with respect and consideration by their local public services in the last year	High	74.9	124

Section 4: Place survey results, general comparison of satisfaction results

	Cherwell	District Average	Regional Average	National Average	Rank (out of 201 districts nationally where 1 is the top and 201 the bottom)
LOCAL SERVICES - VERY OR FAIRLY SATISFIED WITH...					
keeping public land clear of litter and refuse	58.1	59.5	60.0	58.1	126
refuse collection	70.0	77.4	76.3	77.4	159
doorstep recycling	66.3	70.3	67.4	70.0	141
local tips/house hold waste recycling centres	70.1	73.4	72.6	71.8	144
local transport information	46.2	43.2	43.6	45.9	65
local bus services	56.6	48.0	47.7	51.8	37
sport/leisure facilities	42.5	46.6	49.5	46.4	145
libraries	61.7	69.6	70.0	69.3	190
museums/galleries	39.8	38.3	38.5	39.5	94
theatres/concert/halls	27.5	40.5	44.4	41.5	162
parks and open spaces	60.5	69.3	72.4	68.8	171
GENERAL SATISFACTION/VALUE FOR MONEY...					
% that tend to strongly or tend to agree local council provides value for money?	36.6	34.9	34.6	35.5	78
% very or fairly satisfied with how council runs things	52.8	46.4	46.0	48.0	38
*Generally speaking would you like to be more involved in the decisions that affect your local area?	25.8	24.9	24.9	26.0	70